**Common Sense Problem Solving**

*Simple problem solving tools that can help solve complex problems*

Let’s Talk about Problems...

There is no doubt about it, we all face problems every day. Some problems have simple solutions, some not so simple, and some keep recurring no matter what you do to stop them. Sometimes, you may not even know what the real problem is. What’s worse is these problems affect schedules, prevent us from reaching goals, and waste valuable time and resources every day. So how do you stop this? How do you know if you have identified the actual problem, or if the solution to the problem will actually solve the problem?

Our Common Sense Problem Solving class provides basic, non-statistics based, problem solving techniques. It follows the thought process that we use in our everyday lives to answer questions and solve life’s problems by using a practical common sense approach to problem identification, development of potential solutions, and selection of the best solution, along with implementation of that solution.

How will this Workshop Help Me?

This workshop is built around open discussion of each topic and an explanation of the specific tools related to that topic. Participants should come prepared with an actual problem from their work environment. These problems will be used to demonstrate the application of the tools, as there is no better way to learn about problem solving, than to solve a problem you are currently facing!

At the end of the day, you will be better equipped to:

- Discuss Manufacturing Problems
- Define a Problem
- Analyze Problems
- Identify the Cause of a Problem
- Apply 6 Different Problem Solving Tools
- Execute 3 Step Problem Solving
- Generate Countermeasures
- Implement Countermeasures

Sounds like something for me! What are the details???

**Location:**

Kanawha Valley Community & Technical College  
2001 Union Carbide Drive  
S. Charleston, WV 25303

**Date:** Thursday, April 25, 2013  
**Time:** 8:30am – 12:00pm  
**Cost:** $75 per person

For more information, questions, or to register for this event, please contact:

Cindy Woodworth  304-205-6690  
cwoodworth@kvctc.edu

Bob Bailey  304-546-3642  
rballey@wv MEP.wvu.edu

To register online, go to: [http://epay.wvsto.com/WVSCTCCMS/default.aspx](http://epay.wvsto.com/WVSCTCCMS/default.aspx) then select Solutions for Companies and Organizations > Problem Solving > Register

---

An affiliate of the NIST Manufacturing Extension Partnership Program, in conjunction with the West Virginia Development Office and West Virginia University